

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Issued Date/Time	Requested Date/Time	Completed Date/Time	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter ID 2
008-0006400-013	A	WALKER LASHAUNDA L 403 LANDBERS	10178	Miscellaneous	10/03/18-08:45	10/03/18-08:45	10/03/18-15:18	1		10/03/18	10474090	10920013	
Instructions: TURN ON PLUMBER CALLED FOR REPAIR- CALLED FRANKIE Field Comment: on													
006-0006200-000	A	FLETCHER WANDA 506 MEADOWBROOK	10191	Miscellaneous	10/05/18-08:27	10/05/18-08:27	10/17/18-15:46	1		10/17/18	10070969	10182942	
Instructions: Mineola ISD called and said the bus can not get under the tree at this address. Please trim limbs. Field Comment: Trimmed limbs for Mineola ISD buses. JM													
050-0008500-003	A	UNGER BRETT 6232 FM 1254	10199	Miscellaneous	10/08/18-08:44	10/07/18-13:14	10/07/18-14:53	1		10/07/18	9281135	12097189	
Instructions: Customer complaining of dirty brown water Field Comment: Talked with customer and advised that they have an old cast iron line coming from the meter to the house, Customer to contact plumber about replacing line. Called out by dispatch. FZ													
001-0011200-000	A	BLACK CARL - ANITA 512 DUBOSE STREET	10201	Miscellaneous	10/08/18-12:35	10/08/18-12:35	10/09/18-09:54	1		10/09/18	9957207	12086342	
Instructions: customer says the water tastes bitter and asked if we have complains about the flavor. Field Comment: Advised customer to flush hot water heater													
006-0038400-002	A	PRENTICE RICKY 1718 HERITAGE DRIVE	10202	Miscellaneous	10/08/18-13:30	10/08/18-13:30					10070943	10185419	
Instructions: Customer reported water standing by curb at her house at the corner of Heritage Dr & Park Place. Jvs tin checked and found no leak. Customer says water has been standing for weeks													
010-0014500-000	A	TENNYSON ALFRED 335 WREN	10210	Miscellaneous	10/10/18-11:43	10/10/18-11:43	10/17/18-15:47	1		10/17/18	9957294	10259802	
Instructions: says our tree on our right of way is on his lines. please trim Field Comment: Trimmed limbs. JM													
008-0011640-013	A	MALDONADO RAMONA 312 BEAD STREET	10213	Miscellaneous	10/10/18-15:30	10/10/18-15:30	10/10/18-11:41	1		10/10/18	9601844	12097148	
Instructions: Turn meter on. It should be on. Customer is there now Field Comment: Water still off, customer has a leak													
005-0004200-000	A	CITY OF MINNEOLA 300 GREENVILLE HWY.	10214	Miscellaneous	10/11/18-09:33	10/11/18-09:33					8226412	10652892	
Instructions: attn: William.....please look at painting for fire lanes at city hall and fire dept. also, the overhead bar when you enter drive thru at city hall needs paint. I had one city council person mention bar. no hurry Thanks!													
006-0006500-002	A	JOHNSON JOHNNY R 509 MEADOWBROOK	10221	Miscellaneous	10/12/18-11:00	10/12/18-11:00					10070970	10428103	
Instructions: Customer has leaves on the curve. He said they picked up some few days ago, but he has more. Field Comment:													
004-0005500-012	A	JONES ANGELA T 702 WIGLEY STREET	10239	Miscellaneous	10/15/18-00:13	10/15/18-00:00	10/16/18-12:27	1		10/16/18	9955398	12097087	
Instructions: last month frankie replaced bad register, false reading. On the work order he put 1914 for correct reading. This month when meters were read it is reading 48. Field Comment:													

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004-0010050-000	A	LONESTAR LEARNING ACADEMY 680 INWOOD	10229	Miscellaneous Instructions: Tree down across roadway	10/15/18-10:46	10/15/18-10:46	10/15/18-07:39	1		10/15/18	8170110	10108017	
004-0011600-000	A	HALL WEST L 820 E. MC DONALD	10235	Miscellaneous Instructions: Moved tree out of roadway, still needs to be shipped. BH Instructions: Culvert is stopped up Field Comment: Called customer and advised him the driveway culvert repair and maintenance would be his responsibility. BU	10/15/18-11:23	10/15/18-11:23	10/17/18-10:09	1		10/17/18	9955407	10150325	
002-0006700-000	A	PARKS MURRAY 212 BOWDOIN STREET	10238	Miscellaneous Instructions: 0 usage or very little for 4 months. ck meter Field Comment:	10/15/18-13:16	10/15/18-13:16	10/16/18-11:51	1		10/16/18	10474291	10718340	
010-0000100-005	A	CVS PHARMACY, INC #10340-02 210 E. BROAD	10243	Miscellaneous Instructions: 18 wheel truck lost load in roadway	10/16/18-07:51	10/16/18-05:38	10/16/18-06:45	1		10/16/18	8398567	10301063	
005-0009900-001	A	HAWES E. V. 501 GREENVILLE HWY.	10251	Miscellaneous Instructions: Picked metal up out of roadway, contacted ETAS. Called out by dispatch. JC Instructions: customer is using her regular amt of water and it is not showing any usage this last time and only 3 00 gal month before that.	10/16/18-13:32	10/16/18-13:32	10/18/18-09:11	1		10/18/18	10070770	10278851	
008-0008210-000	A	MOORE WILLIAM JR. 311 MC WHORTER STREET	10260	Miscellaneous Instructions: meter is running fine, it is not slow or stuck	10/18/18-11:42	10/18/18-11:42	10/18/18-15:37	1		10/18/18	11194899	12499374	
004-0022510-002	A	SPARRMAN TIMOTHY BRANDON 1033 EMILY LANE	10263	Miscellaneous Instructions: please unlock meter so mobile home inspectors can make sure water is working. they are there now Field Comment: meter on	10/18/18-12:10	10/18/18-12:10	10/18/18-15:40	1		10/18/18	8398557	10300200	
001-0011800-005	A	DIMOCK KEITH E 512 UNIVERSITY	10265	Miscellaneous Instructions: Turn sprinkler off for winter Field Comment: off	10/18/18-13:47	10/18/18-13:47	10/19/18-09:31	1		10/19/18	9955474	10203746	
004-0012350-003	A	EBBERT WILLIAM 823 E. MC DONALD	10268	Miscellaneous Instructions: ill fall onto his property Field Comment: Customer will have to cut down	10/18/18-15:12	10/18/18-15:12	10/18/18-09:18	1		10/18/18	22511915	7407646	
008-0009300-000	A	TUCK STANLEY 110 LANDERS	10270	Miscellaneous Instructions: Please verify if this is a sprinkler meter or house. If this is the Sprinkler then please get the meter info for the house. Field Comment: this is house mtr. the only one they have. they water lawn and also water lawn at 819. this was for her and son home years ago. residents will get this worked out and notify Justin and city. Instructions: Unlock and turn back on at 2pm Field Comment:	10/19/18-11:58	10/19/18-11:58				10/19/18	9955642	10208957	

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006-0007500-002	A	MCDOWELL J. T. 1511 BRENNDA LANE	10274	Miscellaneous Instructions: we turned meter back on fri after they did repairs. she said it just dripped all weekend. can we go back and ck to see if it is all the way on? Field Comment: water meter is turned all the way on. checked the flow on outside faucet and it has pretty good pres sure and flow, it is something inside her house (spoke to her)	10/22/18-09:21	10/22/18-09:21	10/23/18-10:12	1		10/23/18	10070940	12090802		
004-0022000-000	A	DAWSON D. R. 1026 EMILY LANE	10276	Miscellaneous Instructions: please ck bad hole on road in front of this house. customer is worried about someone running their tire in the hole.	10/22/18-09:29	10/22/18-09:29	10/23/18-16:09	1		10/23/18	9955446	10148193		
004-0024600-002	A	MINEOLA MONITOR 715 MIMOSA	10281	Miscellaneous Field Comment: Patched pot holes. JM Instructions: Joyce called and smells chlorine in the building. Justin is going to ck it out for them	10/22/18-12:49	10/22/18-12:49	10/23/18-10:10	1		10/23/18	9956957	12093875		
006-0014300-000	A	CLOWER SUE 318 PAMELA DR.	10287	Miscellaneous Instructions: nothing found, worker said it smells like a fixer they use to develop with. Sewer was not backed up. Field Comment: customer is having a problem with drainage from next door. neighbor dug a trench and it goes on thi s customers yard. also downspouts are pointing to this customers yard also	10/22/18-15:35	10/22/18-15:35					10070936	10189229		
004-0018700-002	A	REED CLIFTON G 725 INWOOD	10305	Miscellaneous Field Comment: Customer has dirty water with a bad odor Instructions: Advised customer to flush water heater. Water sample was clear at outside faucet. FZ	10/24/18-13:30	10/24/18-13:30	10/24/18-14:01	1		10/24/18	8398555	10301036		
010-0007600-001	A	REEVES RUSSELL 112 S. LINE	10316	Miscellaneous Instructions: Called by City Hall to reconnect service, customer paid bill, unable to turn on earlier in the week due to nobody there. Turned on, FZ	10/26/18-15:11	10/26/18-15:11	10/26/18-15:13	1		10/26/18	9955592	10162319		
004-0013100-000	A	DONHOE G. M. 105 CIRCLE DR.	10320	Miscellaneous Field Comment: Called by City Hall to reconnect service, customer paid bill, unable to turn on earlier in the week due to nobody there. Turned on, FZ Instructions: please clean out culvert. they live on corner of hwy 49 and circle dr. said their yard had a lot o f water because of culvert being stopped up on hwy. Field Comment: culvert was clean per mark. dirt has washed down ditch and tx dot needs to clean out. will notify customer to call them. mq	10/29/18-11:12	10/29/18-11:12	10/29/18-14:45	1		10/29/18	7877162	10278521		
001-0000400-000	A	DAIRY QUEEN OF MINEOLA INC 220 W. BROAD	10325	Miscellaneous Instructions: OWNER CALLED AND ASKED US TO CLEAR BRANCHES THAT ARE GROWING OVER ALLEY WAY GOING FROM BACK OF DAIRY QUEEN TO LINE STREET.	10/29/18-13:20	10/29/18-13:20	10/31/18-14:50	1		10/31/18	9281160	12099836		
Number of work orders: 28					Units: 23					Completed: 23				
Field Comment: mark & Bradley					Field Comment: Not Completed:					5				